

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £99 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BY/BW or HZ/HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £3 fee, but you can avoid this by paying with a debit card.)

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

Eurostar™ reference fare guide

from 1 September 2010



Thalys add-on fares – all fares on this reference guide are in **Pound Sterling (£)** and are subject to exchange rate fluctuations. Please check on the Elgar reservation system. Please note this guide only provides information on four destinations and that other Thalys add-on fares are available to book via Elgar including: Brussels to Aachen, Antwerp, Rotterdam and Schipol (airport). Please visit www.thalys.com for the full range of destinations and www.eurostar4agents.com for details of how to book on Elgar.

Fare name	Brussels to Amsterdam		Paris to Amsterdam		Brussels to Koln		Brussels to Paris		Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus Sabre, Worldspan Pax Type	Fare conditions
	single	return	single	return	single	return	single	return				
First Class	single	return	single	return	single	return	single	return				
Hi-Life	94	188	183	366	70	140	127	254	AF	AD	ADT	100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
Optiway 1	71	142	137	274	52.50	105	95.50	191	AR	BL	EBL	Fare sold up to the day before departure. One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).
Optiway 3	56	112	100	200	39	78	70	140	AW	BL	EBL	
Smoove 1	36	72	72.50	145	27	54	54.50	109	AY	FT	EFT	Non-exchangeable, non-refundable. Must be paid-for in advance. 15-day advance purchase condition.
Senior	65.50	131	128	256	49	98	89	178	AT	SC	SNR	Aged 60 or over on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
Jeune 2 (Youth)	47	94	92	184	35	70	63.50	127	AW	YO	YTH	Aged under 26 on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
Kid	36	72	36	72	23	46	36	72	AF	CH	CHD	Aged under 12 on day of travel. Maximum four per accompanying adult. 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
Kid 2	17.50	35	17.50	35	14	28	17.50	35	AZ	CH	CHD	
Standard Class	single	return	single	return	single	return	single	return				
Hi-Life	59	118	113	226	44.50	89	81	162	BF	AD	ADT	100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
Optiway 1	50	100	96.50	193	35	70	67	134	BR	BL	EBL	Fare sold up to the day before departure. One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).
Optiway 2			84.50	169	31.50	63	59	118	BT	BL	EBL	
Optiway 3	35	70	68	136	27	54	49	98	BZ	BL	EBL	
Optiway 4			57	114			40.50	81	BI	BL	EBL	
Smoove 1			41.50	83			28	56	BG	FT	EFT	Non-exchangeable, non-refundable. Must be paid-for in advance. Level 2 has a 30-day advance purchase condition; level 1 has a 15-day advance purchase condition.
Smoove 2	23	46	32.50	65	17.50	45	23	46	BX	FT	EFT	
Senior	41.50	83	79	158	31.50	63	57	114	BT	SC	SNR	Aged 60 or over on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
Jeune 1 (Youth)	41.50	83	79	158	31.50	63	57	114	BV	YO	YTH	Aged under 26 on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
Jeune 2 (Youth)	29.50	59	57	114	22.50	45	40.50	81	BW	YO	YTH	
Kid	27	54	27	54	18.50	37	27	54	BF	CH	CHD	Aged under 12 on day of travel. Maximum four per accompanying adult. 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
Kid 2	14	28	14	28	9.50	19	14	28	BV	CH	CHD	

Thalys add-on fares are only valid on the train time specified on the ticket. Please note that if travelling on a return ticket both coupons must be presented to Thalys staff. All fares are subject to availability. Children under 4 may travel free of charge but are not guaranteed a seat.

OUR CLASSES OF SERVICE

Business Premier

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

At-a-glance

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Optional chauffeur service transfers (at additional cost) to and from the station, for each leg of the journey

*Also available for carte blanche holders

Standard Premier

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

At-a-glance

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

Standard

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

At-a-glance

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

