

## Useful contact numbers

### **Eurostar4agents 08448 224334**

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

### **Elgar Helpdesk 08448 220119**

Elgar helpdesk are able to assist with any Elgar related questions you may have.

### **Eurostar Agent Concessions 08448 224888**

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

### **Continental Trade 08448 242524**

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

# EUROSTAR REFERENCE FARE GUIDE

from 13 December 2011



High Speed Europe

[4382/11]

France



Thalys add-on fares – all fares on this reference guide are in **Pound Sterling (£)** and are subject to exchange rate fluctuations. Please check on the Elgar reservation system. Please note this guide only provides information on four destinations and that other Thalys add-on fares are available to book via Elgar including: Brussels to Aachen, Antwerp, Rotterdam and Schipol (airport). Please visit [www.thalys.com](http://www.thalys.com) for the full range of destinations and [www.eurostar4agents.com](http://www.eurostar4agents.com) for details of how to book on Elgar.

| Fare name                     |             | Bruxelles Midi to Amsterdam CS | Paris Nord to Amsterdam CS | Bruxelles Midi to Koeln HBF | Bruxelles Midi to Paris Nord | ERS Class of Service | ELGAR GALILEO Pax type | ELGAR Amadeus Sabre | Fare conditions |    |    |     |   |  |  |
|-------------------------------|-------------|--------------------------------|----------------------------|-----------------------------|------------------------------|----------------------|------------------------|---------------------|-----------------|----|----|-----|---|--|--|
| <b>First Class</b>            | <b>Apex</b> | <b>single</b>                  | <b>return</b>              | <b>single</b>               | <b>return</b>                | <b>single</b>        | <b>return</b>          | <b>single</b>       | <b>return</b>   |    |    |     |   |  |  |
| <b>FLEX</b>                   | -           | 102                            | 204                        | 192                         | 384                          | 74                   | 148                    | 132                 | 264             | AF | TH | ETH | 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.  |  |  |
| <b>SEMI-FLEX 1</b>            | 1           | 83.50                          | 167                        | 149                         | 298                          | 61                   | 122                    | 121                 | 242             | AR | TI | ETI | Fare sold up to the day before departure. One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).   |  |  |
| <b>SEMI-FLEX 2</b>            | 1           | -                              | -                          | 111                         | 223                          | 46                   | 92                     | 102                 | 204             | AZ | TI | ETI |   |  |  |
| <b>SEMI-FLEX 3</b>            | 1           | 74                             | 148                        | 93                          | 186                          | -                    | -                      | 83.50               | 167             | AW | TI | ETI |   |  |  |
| <b>SEMI-FLEX 4</b>            | 1           | 61                             | 122                        | -                           | -                            | 36.50                | 73                     | 64.50               | 129             | AX | TI | ETI |   |  |  |
| <b>SEMI-FLEX 5</b>            | 1           | 46                             | 92                         | 74                          | 148                          | 27.50                | 55                     | 55.50               | 111             | AY | TI | ETI |   |  |  |
| <b>SENIOR</b>                 | -           | 71.50                          | 143                        | 135                         | 270                          | 51.50                | 103                    | 93                  | 186             | AT | SC | SNR | Aged 60 or over on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.  |  |  |
| <b>JEUNE 2</b>                | -           | 51.50                          | 103                        | 96.50                       | 193                          | 37.50                | 75                     | 66.50               | 133             | AW | YO | YTH | Aged under 26 on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.  |  |  |
| <b>KID 1</b>                  | -           | 36.50                          | 73                         | 36.50                       | 73                           | 23.50                | 47                     | 36.50               | 73              | AF | CH | CHD | Aged under 12 on day of travel. Maximum four per accompanying adult. 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure (and up to 1 hour after departure, in Thalys stations only) and then 50%. |  |  |
| <b>KID 2</b>                  | -           | 18                             | 36                         | 18                          | 36                           | 14.50                | 29                     | 18                  | 36              | AZ | CH | CHD |   |  |  |
| <b>Standard Class</b>         | <b>Apex</b> | <b>single</b>                  | <b>return</b>              | <b>single</b>               | <b>return</b>                | <b>single</b>        | <b>return</b>          | <b>single</b>       | <b>return</b>   |    |    |     |   |  |  |
| <b>SEMI-FLEX 1</b>            | -           | 74                             | 148                        | 121                         | 242                          | 61                   | 122                    | 93                  | 186             | BF | TI | ETI | One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).   |  |  |
| <b>SEMI-FLEX 2</b>            | 1           | 64.50                          | 129                        | 111.50                      | 223                          | 51.50                | 103                    | 83.50               | 167             | BR | TI | ETI | Fare sold up to the day before departure. One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).   |  |  |
| <b>SEMI-FLEX 3</b>            | 1           | 55.50                          | 111                        | 97.50                       | 195                          | 42.50                | 85                     | 74                  | 148             | BV | TI | ETI |   |  |  |
| <b>SEMI-FLEX 4</b>            | 1           | 51.50                          | 103                        | 83.50                       | 167                          | -                    | -                      | 64.50               | 129             | BZ | TI | ETI |   |  |  |
| <b>NO-FLEX 1</b>              | 2           | 42.50                          | 85                         | 74.00                       | 148                          | 33                   | 66                     | 55.50               | 111             | BI | SK | ESK | Non-exchangeable, non-refundable. Must be paid-for in advance. 2-day advance purchase condition.  |  |  |
| <b>5-DAY ADVANCE PURCHASE</b> | 5           | -                              | -                          | 61.00                       | 122                          | -                    | -                      | 46                  | 92              | BX | SK | ESK | Non-exchangeable, non-refundable. Must be paid-for in advance. 2-day advance purchase condition.  |  |  |
| <b>10-DAY</b>                 | 10          | 27.50                          | 55                         | 46.00                       | 92                           | 23.50                | 47                     | 36.50               | 73              | BG | SK | ESK | Non-exchangeable, non-refundable. Must be paid-for in advance. 2-day advance purchase condition.  |  |  |
| <b>30-DAY</b>                 | 30          | -                              | -                          | 33.00                       | 66                           | 18                   | 36                     | 27.50               | 55              | BY | SK | ESK | Non-exchangeable, non-refundable. Must be paid-for in advance. 2-day advance purchase condition.  |  |  |
| <b>SENIOR</b>                 | -           | 51.50                          | 103                        | 84.50                       | 169                          | 43                   | 86                     | 64.50               | 129             | BT | SC | SNR | Aged 60 or over on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.  |  |  |
| <b>JEUNE 1</b>                | -           | 51.50                          | 103                        | 84.50                       | 169                          | 43                   | 86                     | 64.50               | 129             | BR | YO | YTH | Aged under 26 on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.  |  |  |
| <b>JEUNE 2</b>                | -           | 37.50                          | 75                         | 61.00                       | 122                          | 31                   | 62                     | 47                  | 94              | BV | YO | YTH |   |  |  |
| <b>KID 1</b>                  | -           | 27.50                          | 55                         | 27.50                       | 55                           | 19                   | 38                     | 27.50               | 55              | BF | CH | CHD | Aged under 12 on day of travel. Maximum four per accompanying adult. 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure (and up to 1 hour after departure, in Thalys stations only) and then 50%. |  |  |
| <b>KID 2</b>                  | -           | 14.50                          | 29                         | 14.50                       | 29                           | 9.50                 | 19                     | 14.50               | 29              | BV | CH | CHD |   |  |  |

Thalys add-on fares are only valid on the train time specified on the ticket. Please note that if travelling on a return ticket both coupons must be presented to Thalys staff.

All fares are subject to availability. Children under 4 may travel free of charge but are not guaranteed a seat. Thalys fares are not bookable through GDS.

## OUR CLASSES OF SERVICE

### BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

#### AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels\*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Taxi booking service available in London, Paris and Brussels

\*Also available for carte blanche holders

### STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

#### AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

### STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

#### AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

