

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

Continental Trade 08448 242524

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

EUROSTAR REFERENCE FARE GUIDE

from 13 December 2011



High Speed Europe

[4382/11]

France



LONDON, EBBSFLEET* OR ASHFORD TO PARIS, LILLE AND CALAIS*

Fare name	Paris		Lille/Calais**		Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions
Business Premier single return single return										
Fully-flexible	260	450*	260	430*	AF	J	AD	ADT	J2FFLXOW / J2FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Standard Premier single return single return										
Semi-flexible	200	355	200	355	HF	Z	TL	ETL	ZSFOW1 / ZSFRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	188	334	188	334	HT	I			ISFOW1 / ISFRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	162	288	162	288	HW	G			GSFOW1 / GSFRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
Non-flexible	192	340	192	340	HF	Z	LR	ELR	ZNFWO1 / ZNFRT1	Non-exchangeable, non-refundable.
	157	279	157	279	HT	I			INFOW1 / INFRT1	
	123	219	123	219	HW	G			GNFWO1 / GNFR1	
	107	189	107	189	HZ	S			SNFWO1 / SNFR1	
Semi-flexible child	135	239	135	239	HF	Z	CH	CHD	ZCHOW1 / ZCHRT1	Under 12 years on day of travel.
	110	196	110	196	HT	I			ICHOW1 / ICHRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	86.50	153	86.50	153	HW	G			GCHOW1 / GCHRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	75	132	75	132	HZ	S			SCHOW1 / SCHRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

Fare name	Paris		Lille/Calais**		Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions
Standard single return single return										
Semi-flexible	179	309	179	309	BF	Y	TL	ETL	YSFOW / YSFRT	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	163	290	163	290	BT	B			BSFOW / BSFRT	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	141	250	141	250	BV	H			HSFOW / HSFRT	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
Non-flexible (Saturday night away)	-	199	-	199	BT	B	LR	ELR	BSXRT	Compulsory return. Compulsory Saturday night away. Non-exchangeable, non-refundable.
	-	179	-	179	BV	H			HSXRT	
Non-flexible	-	309	-	309	BF	-	LR	ELR	NON GDS	Non-exchangeable, non-refundable.
	140	249	140	249	BT	B			BNFOW / BNFRT	
	112	199	112	199	BV	H			HNFWO / HNFRT	
	89	159	89	159	BZ	M			MNFWO / MNFR1	
	73	129	73	129	BR	K			KNFWO / KNFR1	
	56	99	56	99	BW	N			NNFWO / NNFR1	
	39	69	39	69	BX	Q			QNFWO / QNFR1	
Non-flexible Standard senior	38	66	38	66	BX	Q	SC	SNR	QCOW1 / QCRT1	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
Non-flexible Standard youth	38	66	38	66	BX	Q	YO	YTH	QZZOW1 / QZZRT1	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
Semi-flexible Standard child	122	217	122	217	BF	Y	CH	CHD	YCHOWE / YCHRTE	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	98.50	175	98.50	175	BT	B			BCHOWE / BCHRTE	
	79.50	140	79.50	140	BV	H			HCHOWE / HCHRTE	
	63	111	63	111	BZ	M			MCHOWE / MCHRTE	
	51	90	51	90	BR	K			KCHOWE / KCHRTE	
	39.50	70	39.50	70	BW	N			NCHOWE / NCHRTE	
	27.50	49	27.50	49	BX	Q			QCHOWE / QCHRTE	

* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.
 It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BX class (£69) and a return leg Standard Premier fare in HZ class (£189), both have the same passenger type (LR/ELR), the return fare would be £69 + £189 ÷ 2 = £129

All fares are subject to availability. Eurostar™ conditions of carriage apply.

* No Business Premier or Standard Premier between Ebbsfleet/Ashford and Calais Fréthun.
 ** Calais not bookable through GDS

OUR CLASSES OF SERVICE

BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Taxi booking service available in London, Paris and Brussels

*Also available for carte blanche holders

STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

