

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £99 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BY/BW or HZ/HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £3 fee, but you can avoid this by paying with a debit card.)

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.



High Speed Europe

[3940/10]



Eurostar™ reference fare guide

*for sales from 5 May 2010 and travel from 1 September 2010**



Grand'Place, Brussels

* For sales and travel until 31 August 2010, continue to use the existing reference fare guide (from 15 December 2009).

LONDON, EBBSFLEET OR ASHFORD TO FRENCH PROVINCES DIRECT OR INDIRECT SERVICE VIA LILLE

| Fare name | Zone A | | Zone B | | Zone C | | Zone D | | Booking class of service | ELGAR GALILEO Pax type | ELGAR Sabre, Worldspan Pax Type | Fare conditions |
|------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------------------------|------------------------|---------------------------------|---|
| Business Premier | single | return | single | return | single | return | single | return | | | | |
| Fully-flexible* | 260 | 450* | 266 | 460* | 272 | 470* | 277 | 480* | AF | AD | ADT | Fully exchangeable and fully refundable up to 2 months before and after departure. |
| Standard Premier | single | return | single | return | single | return | single | return | | | | |
| Semi-flexible* | 211 | 375 | 217 | 385 | 223 | 395 | 229 | 405 | HF | TL | ETL | Exchangeable before and after departure by paying the difference in price with the next available fare in the same or higher class of service, plus a fixed fee of £22. Refundable before and after departure by paying a 15% penalty; if you refund an unused leg of a return fare, you will receive the price of the return fare, minus the list price of the equivalent one-way fare, minus the 15% penalty. |
| | 200 | 354 | 205 | 364 | 211 | 374 | 217 | 384 | HT | TL | ETL | |
| | 174 | 308 | 180 | 318 | 185 | 328 | 190 | 338 | HW | TL | ETL | |
| Non-flexible | 203 | 360 | 209 | 370 | 214 | 380 | 220 | 390 | HF | LR | ELR | Non exchangeable. Non-refundable. |
| | 169 | 299 | 174 | 309 | 180 | 319 | 186 | 329 | HT | LR | ELR | |
| | 135 | 239 | 141 | 249 | 146 | 259 | 152 | 269 | HW | LR | ELR | |
| | 118 | 209 | 124 | 219 | 129 | 229 | 135 | 239 | HZ | LR | ELR | |
| Semi-flexible leisure child | 81 | 143 | 87 | 153 | 92 | 163 | 98 | 173 | HF | CH | CHD | Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable. |

DESTINATION GROUPS

| | |
|---------------|---|
| ZONE A | Angers, Besançon, Caen, Châlons-en-Champagne, Dijon, Champagne Ardenne, Le Mans, Les Aubrais/Orléans, Poitiers, Reims, Rouen, St-Pierre-des-Corps, Tours, Troyes. |
| ZONE B | Belfort, Chalons-sur-Saône, Clermont-Ferrand, Laval, Le Creusot, Limoges, Metz, Mulhouse, Nancy, Strasbourg. |
| ZONE C | Agen, Aime-la-Plagne, Angoulême, Annecy, Bordeaux, Bourg-St-Maurice, Brest, Chambéry, Grenoble, La Rochelle, Libourne, Lorient, Lyon Perrache, Lyon Part Dieu, Lyon St Exupery TGV, Moutiers, Nantes, Quimper, Rennes, Valence TGV, Vannes. |
| ZONE D | Agde, Aix-en-Provence TGV, Antibes, Avignon, Avignon TGV, Biarritz, Cannes, Lourdes, Marseille, Montpellier, Nice, Nîmes, Perpignan, St Raphaël, Toulon, Toulouse. |

NOTES: A break in journey of up to 24 hours is permitted in Paris or Lille. Seat reservations where available are included in the ticket price. These are compulsory on TGV and certain other services. On certain night trains, overnight accommodation in the form of reclining seats, couchettes and sleepers may be available at an additional charge. This is only available if booked by Beyond Eurostar™.

An Elgar entry is needed to find the French class of service. Further training is needed for this. Please contact Eurostar4agents™ on **08448 224334** for more details. If you are not set up to book these on Elgar, please continue to call Beyond Eurostar™ on **08448 242524**.

GERMANY For information on fares to German destinations please call Beyond Eurostar™ on **08448 242524**.

| Fare name | Zone A | | Zone B | | Zone C | | Zone D | | Booking class of service | ELGAR GALILEO Pax type | ELGAR Sabre, Worldspan Pax Type | Fare conditions |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------------------------|------------------------|---------------------------------|---|
| Standard | single | return | single | return | single | return | single | return | | | | |
| Semi-flexible* | 179 | 309* | 185 | 319* | 190 | 329* | 195 | 339* | BF | TL | ETL | Exchangeable before and after departure by paying the difference in price with the next available fare in the same or higher class of service, plus a fixed fee of £22. Refundable before and after departure by paying a 15% penalty; if you refund an unused leg of a return fare, you will receive the price of the return fare, minus the list price of the equivalent one-way fare, minus the 15% penalty. |
| | 170 | 300 | 175 | 310 | 180 | 320 | 186 | 330 | BT | TL | ETL | |
| | 147 | 260 | 152 | 270 | 158 | 280 | 163 | 290 | BV | TL | ETL | |
| Non-flexible (Saturday night away) | - | 199 | - | 209 | - | 219 | - | 229 | BT | LR | ELR | Compulsory return. Compulsory Saturday night away. Non exchangeable, non-refundable. |
| | - | 189 | - | 199 | - | 209 | - | 219 | BV | LR | ELR | |
| Non-flexible | 151 | 269 | 158 | 279 | 163 | 289 | 169 | 299 | BT | LR | ELR | Non-exchangeable, non-refundable. |
| | 117 | 209 | 123 | 219 | 130 | 229 | 135 | 239 | BV | LR | ELR | |
| | 101 | 179 | 107 | 189 | 112 | 199 | 118 | 209 | BZ | LR | ELR | |
| | 84 | 149 | 90 | 159 | 96 | 169 | 101 | 179 | BR | LR | ELR | |
| | 61 | 109 | 68 | 119 | 73 | 129 | 79 | 139 | BW | LR | ELR | |
| | 50 | 89 | 56 | 99 | 61 | 109 | 68 | 119 | BX | LR | ELR | |
| | - | 79 | - | 89 | - | 99 | - | 109 | BY | LR | ELR | |
| Non-flexible Standard senior | 110 | 195 | 116 | 205 | 121 | 215 | 126 | 225 | BT | SC | SNR | Over 60 years old on day of travel. Non-exchangeable, non-refundable. |
| | 98 | 173 | 104 | 183 | 110 | 193 | 115 | 203 | BV | SC | SNR | |
| | 83 | 147 | 88 | 157 | 94 | 167 | 100 | 177 | BZ | SC | SNR | |
| | 69 | 121 | 74 | 131 | 80 | 141 | 85 | 151 | BR | SC | SNR | |
| | 55 | 96 | 60 | 106 | 65 | 116 | 71 | 126 | BW | SC | SNR | |
| | 48 | 85 | 54 | 95 | 59 | 105 | 65 | 115 | BX | SC | SNR | |
| | - | 79 | - | 89 | - | 99 | - | 109 | BY | SC | SNR | |
| Non-flexible Standard youth | 110 | 195 | 116 | 205 | 121 | 215 | 126 | 225 | BT | YO | YTH | Under 26 years old on day of travel. Non exchangeable. Non-refundable. |
| | 98 | 173 | 104 | 183 | 110 | 193 | 115 | 203 | BV | YO | YTH | |
| | 83 | 147 | 88 | 157 | 94 | 167 | 100 | 177 | BZ | YO | YTH | |
| | 69 | 121 | 74 | 131 | 80 | 141 | 85 | 151 | BR | YO | YTH | |
| | 55 | 96 | 60 | 106 | 65 | 116 | 71 | 126 | BW | YO | YTH | |
| | 48 | 85 | 54 | 95 | 59 | 105 | 65 | 115 | BX | YO | YTH | |
| - | 79 | - | 89 | - | 99 | - | 109 | BY | YO | YTH | | |
| Semi-flexible Standard child | 38 | 65 | 43 | 75 | 48 | 85 | 54 | 95 | BF | CH | CHD | Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable. |

* A £5.00 segment fee is payable to agents on Eurostar™ segments

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BX class (£89) and a return leg Standard Premier fare in HZ class (£209) in Zone A, both have the same passenger type (LR/ELR), the return fare would be £89 + £209 ÷ 2 = £149.

Exchange with a fee of £22 per leg and a price differential to the next available fare, can be done within the same fare name and passenger type.

All fares are subject to availability. Eurostar™ conditions of carriage apply.