

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

Continental Trade 08448 242524

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

EUROSTAR REFERENCE FARE GUIDE

from 13 December 2011



High Speed Europe

[4382/11]

France



LONDON, EBBSFLEET OR ASHFORD TO FRENCH PROVINCES DIRECT OR INDIRECT SERVICE VIA LILLE

Fare name	Zone A		Zone B		Zone C		Zone D		Booking class of service	ELGAR GALILEO Pax type	ELGAR Sabre, Worldspan Pax Type	Fare conditions
Business Premier	single	return	single	return	single	return	single	return				
Fully-flexible	254	450*	259.50	460*	265	470*	270	480*	AF	AD	ADT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Standard Premier	single	return	single	return	single	return	single	return				
Semi-flexible	211	375	216.50	385	223	395	228.50	405	HF	TL	ETL	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	199.50	354	205	364	211	374	216.50	384	HT			
	174	308	179.50	318	185	328	190	338	HW			
Non-flexible	203	360	208.50	370	215	380	220	390	HF	LR	ELR	Non exchangeable. Non-refundable.
	168.50	299	174	309	179.50	319	185.50	329	HT			
	135	239	140	249	145.50	259	151	269	HW			
	117.50	209	123	219	129.50	229	135	239	HZ			
Semi-flexible leisure child	95	168	98.50	175	104	183	108.50	191	HF	CH	CHD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

DESTINATION GROUPS

ZONE A	Angers, Besançon, Caen, Châlons-en-Champagne, Champagne Ardenne TGV, Charles de Gaulle 2 TGV, Dijon, Le Mans, Les Aubrais/Orléans, Poitiers, Reims, Rouen, St-Pierre-des-Corps, Tours, Troyes.
ZONE B	Belfort, Chalon-sur-Saône, Clermont-Ferrand, Laval, Le Creusot, Lorraine TGV, Limoges, Macon Loche TGV, Metz, Meuse TGV, Mulhouse, Nancy, Strasbourg.
ZONE C	Agen, Aime-la-Plagne, Angoulême, Annecy, Bordeaux, Bourg-St-Maurice, Brest, Chambéry, Grenoble, La Rochelle, Libourne, Lorient, Lyon Perrache, Lyon Part Dieu, Lyon St Exupery TGV, Moûtiers, Nantes, Quimper, Rennes, Valence TGV, Vannes.
ZONE D	Agde, Aix-en-Provence TGV, Antibes, Avignon, Avignon TGV, Biarritz, Cannes, Lourdes, Marseille, Montpellier, Nice, Nîmes, Perpignan, St Raphaël, Toulon, Toulouse.

NOTES: A break in journey of up to 24 hours is permitted in Paris or Lille. Seat reservations where available are included in the ticket price. These are compulsory on TGV and certain other services. On certain night trains, overnight accommodation in the form of reclining seats, couchettes and sleepers may be available at an additional charge. This is only available if booked by Beyond Eurostar™.

An Elgar entry is needed to find the French class of service. Further training is needed for this. Please contact Eurostar4agents™ on **08448 224334** for more details. If you are not set up to book these on Elgar, please continue to call Continental Trade on **08448 242524**.

GERMANY
For information on fares to German destinations please call Continental Trade on **08448 242524**.

French Provinces fares not bookable through GDS

Fare name	Zone A		Zone B		Zone C		Zone D		Booking class of service	ELGAR GALILEO Pax type	ELGAR Sabre, Worldspan Pax Type	Fare conditions
Standard	single	return	single	return	single	return	single	return				
Semi-flexible	179	309*	179.50	319*	185.50	329*	191	339*	BF	TL	ETL	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	169.50	300	175	310	180	320	185.50	330	BT			
	146.50	260	152	270	157.50	280	163	290	BV			
Non-flexible (Saturday night away)	-	219	-	229	-	239	-	249	BT	LR	ELR	Compulsory return. Compulsory Saturday night away. Non exchangeable, non-refundable.
	-	199	-	209	-	219	-	229	BV			
Non-flexible	151	269	157.50	279	163	289	168.50	299	BT	LR	ELR	Non-exchangeable, non-refundable.
	123	219	129.50	229	135	239	140	249	BV			
	101	179	106.50	189	112	199	117.50	209	BZ			
	84	149	89.50	159	95.50	169	101	179	BR			
	67.50	119	73	129	78.50	139	84	149	BW			
	50	89	55.50	99	61	109	67.50	119	BX			
Non-flexible Standard senior	49	86	55	96	60	106	65.50	116	BX	SC	SNR	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
Non-flexible Standard youth	49	86	55	96	60	106	65.50	116	BX	YO	YTH	Under 26 years old on day of travel. Non exchangeable, non-refundable.
Semi-flexible Standard child	46	80	51	90	55.50	99	60	107	BF	CH	CHD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BX class (£89) and a return leg Standard Premier fare in HZ class (£209) in Zone A, both have the same passenger type (LR/ELR), the return fare would be £89 + £209 ÷ 2 = £149.

All fares are subject to availability. Eurostar™ conditions of carriage apply.

OUR CLASSES OF SERVICE

BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Taxi booking service available in London, Paris and Brussels

*Also available for carte blanche holders

STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

