

## Useful contact numbers

### **Eurostar4agents 08448 224334**

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

### **Elgar Helpdesk 08448 220119**

Elgar helpdesk are able to assist with any Elgar related questions you may have.

### **Eurostar Agent Concessions 08448 224888**

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

### **Continental Trade 08448 242524**

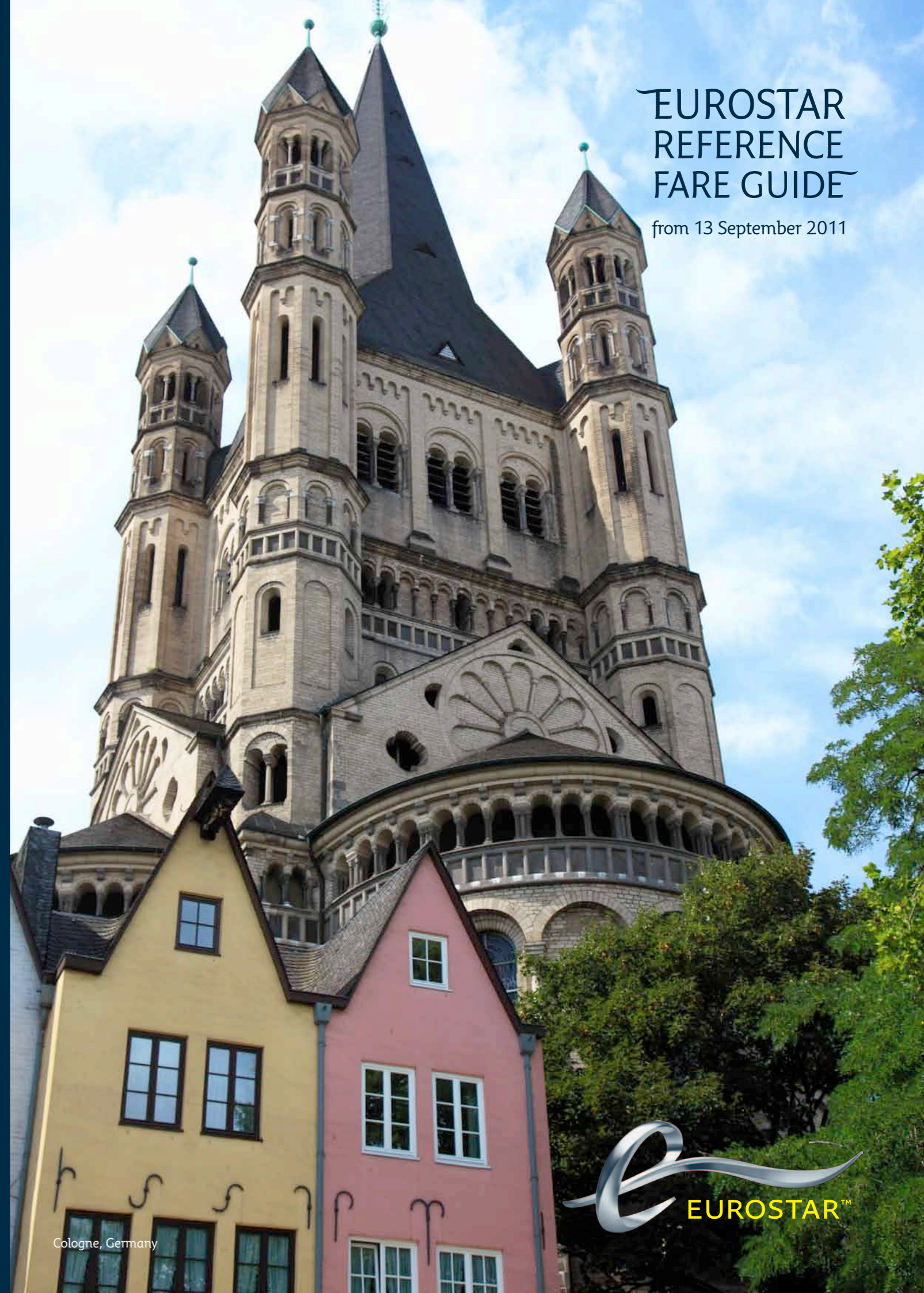
Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

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High Speed Europe

[4382/11]



# EUROSTAR REFERENCE FARE GUIDE

from 13 September 2011



Cologne, Germany

**LONDON, EBBSFLEET\* OR ASHFORD TO PARIS, LILLE AND CALAIS\***

Fare name	Paris	Lille/Calais**	Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions		
<b>Business Premier single return single return</b>										
<b>Fully-flexible</b> (with four way Taxi transfers)	329	570*	-	-	AF	J	PT	APT	J1OW / J1RT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Fully-flexible	260	450*	260	430*	AF	J	AD	ADT	J2FFLXOW / J2FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Standard Premier single return single return</b>										
<b>Semi-flexible</b>	200	355	200	355	HF	Z	TL	ETL	ZSFOW1 / ZSFRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	188	334	188	334	HT	I			ISFOW1 / ISFRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	162	288	162	288	HW	G			GSFOW1 / GSFRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible</b>	192	340	192	340	HF	Z	LR	ELR	ZNFOW1 / ZNFRT1	Non-exchangeable, non-refundable.
	157	279	157	279	HT	I			INFOW1 / INFRT1	
	123	219	123	219	HW	G			GNFOW1 / GNFRT1	
	107	189	107	189	HZ	S			SNFOW1 / SNFRT1	
<b>Semi-flexible leisure child</b>	135	239	135	239	HF	Z	CH	CHD	ZCHOW1 / ZCHRT1	Under 12 years on day of travel.
	110	196	110	196	HT	I			ICHOW1 / ICHRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	86.50	153	86.50	153	HW	G			GCHOW1 / GCHRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	75	132	75	132	HZ	S			SCHOW1 / SCHRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

Fare name	Paris	Lille/Calais**	Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions		
<b>Standard single return single return</b>										
<b>Semi-flexible</b>	179	309	179	309	BF	Y	TL	ETL	YSFOW / YSFRT	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	163	290	163	290	BT	B			BSFOW / BSFRT	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	141	250	141	250	BV	H			HSFOW / HSFRT	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible (Saturday night away)</b>	-	199	-	199	BT	B	LR	ELR	BSXRT	Compulsory return. Compulsory Saturday night away. Non-exchangeable, non-refundable.
	-	179	-	179	BV	H			HSXRT	
<b>Non-flexible</b>	-	309	-	309	BF	-	LR	ELR	NON GDS	Non-exchangeable, non-refundable.
	140	249	140	249	BT	B			BNFOW / BNFRT	
	112	199	112	199	BV	H			HNFOW / HNFRT	
	89	159	89	159	BZ	M			MNFOW / MNFRT	
	73	129	73	129	BR	K			KNFOW / KNFRT	
	56	99	56	99	BW	N			NNFOW / NNFRT	
39	69	39	69	BX	Q	QNFOW / QNFRT				
<b>Non-flexible Standard senior</b>	38	66	38	66	BX	Q	SC	SNR	QCOW1 / QCDRT1	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
<b>Non-flexible Standard youth</b>	38	66	38	66	BX	Q	YO	YTH	QZZOW1 / QZZRT1	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
<b>Semi-flexible Standard child</b>	122	217	122	217	BF	Y	CH	CHD	YCHOWE / YCHRTE	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	98.50	175	98.50	175	BT	B			BCHOWE / BCHRTE	
	79.50	140	79.50	140	BV	H			HCHOWE / HCHRTE	
	63	111	63	111	BZ	M			MCHOWE / MCHRTE	
	51	90	51	90	BR	K			KCHOWE / KCHRTE	
	39.50	70	39.50	70	BW	N			NCHOWE / NCHRTE	
	27.50	49	27.50	49	BX	Q			QCHOWE / QCHRTE	

\* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.  
It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BX class (£69) and a return leg Standard Premier fare in HZ class (£189), both have the same passenger type (LR/ELR), the return fare would be £69 + £189 ÷ 2 = £129

All fares are subject to availability. Eurostar™ conditions of carriage apply.

\* No Business Premier or Standard Premier between Ebbsfleet/Ashford and Calais Fréthun.  
\*\* Calais not bookable through GDS

**LONDON, EBBSFLEET OR ASHFORD TO BRUSSELS OR ANY BELGIAN STATION**

Fare name	Booking class of service ELGAR	Booking class of service GDS	BRUSSELS				ANY BELGIAN STATION**				GDS Fare basis Carrier code 9F	Fare conditions
			ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type				
<b>Business Premier</b>			single return		single return							
<b>Fully-flexible</b> (with four way Taxi transfers)	AF	J	318	550*	PT	APT	325	565	XM	EXM	J10W / J1RT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Fully-flexible	AF	J	260	430*	AD	ADT	267.50	445	WM	EWM	J2FFLXOW / J2FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Standard Premier</b>			single return		single return							
<b>Semi-flexible</b>	HF	Z	200	355			207.50	370			ZSFOW1 / ZSFRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	HT	I	188	334	TL	ETL	195	349	WN	EWN	ISFOW1 / ISFRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	HW	G	162	288			169.50	302			GSFOW1 / GSFRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible</b>	HF	Z	192	340			199.50	355			ZNFOW1 / ZNFRT1	Non-exchangeable, non-refundable.
	HT	I	157	279			164.50	293			INFOW1 / INFRT1	
	HW	G	123	219	LR	ELR	130	233	WS	EWS	GNFOW1 / GNFRT1	
	HZ	S	107	189			114.50	203			SNFOW1 / SNFRT1	
<b>Semi-flexible leisure child</b>	HF	Z	135	239			135	239			ZCHOW1 / ZCHRT1	Under 12 years on day of travel.
	HT	I	110	196			110	196			ICHOW1 / ICHRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	HW	G	86.50	153	CH	CHD	86.50	153	WH	EWH	GCHOW1 / GCHRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	H2	S	75	132			75	132			SCHOW1 / SCHRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

Fare name	Booking class of service ELGAR	Booking class of service GDS	BRUSSELS				ANY BELGIAN STATION**				GDS Fare basis Carrier code 9F	Fare conditions
			ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type				
<b>Standard</b>			single return		single return							
<b>Semi-flexible</b>	BF	Y	179	309			184.50	320			YSFOW / YSFRT	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	BT	B	163	290	TL	ETL	168.50	300	WN	EWN	BSFOW / BSFRT	
	BV	H	141	250			146.50	260			HSFOW / HSFRT	
<b>Non-flexible (Saturday night away)</b>	BT	B	-	199			-	210			BSXRT	Compulsory Saturday night away. Non-exchangeable, non-refundable.
	BV	H	-	179	LR	ELR	-	190	WS	EWS	HSXRT	
<b>Non-flexible</b>	BF	Y	-	309			-	320			NON GDS	Non-exchangeable, non-refundable.
	BT	B	140	249			145.50	260			BNFOW / BNFRT	
	BV	H	112	199			117.50	210			HNFOW / HNFRT	
	BZ	M	89	159	LR	ELR	94.50	170	WS	EWS	MNFOW / MNFRT	
	BR	K	73	129			78.50	140			KNFOW / KNFRT	
	BW	N	56	99			61.50	110			NNFOW / NNFRT	
<b>Non-flexible Standard senior</b>	BX	Q	38	66	SC	SNR	43.50	77	WL	EWL	QCOW1 / QCDRT1	Over 60 years old on day of travel. Non exchangeable, non-refundable.
	BX	Q	38	66	YO	YTH	43.50	77	WJ	EWJ	QZZOW1 / QZZRT1	Under 26 years old on day of travel. Non exchangeable, non-refundable.
<b>Semi-flexible Standard child</b>	BF	Y	122	217			122	217			YCHOWE / YCHRTE	Under 12 years on day of travel.
	BT	B	98.50	175			98.50	175			BCHOWE / BCHRTE	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg.
	BV	H	79.50	140			79.50	140			HCHOWE / HCHRTE	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	BZ	M	63	111	CH	CHD	63	111	WH	EWH	MCHOWE / MCHRTE	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	BR	K	51	90			51	90			KCHOWE / KCHRTE	
	BW	N	39.50	70			39.50	70			NCHOWE / NCHRTE	
	BX	Q	27.50	49			27.50	49			QCHOWE / QCHRTE	

\* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

\*\* Fares to any Belgium station not bookable through GDS.

A maximum stay of 24 hours is permitted in Brussels in each direction.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BW class (£89) and a return leg Standard Premier fare in HZ class (£189), both have the same passenger type (LR/ELR), the return fare would be £89 + £189 ÷ 2 = £139

All fares are subject to availability. Eurostar™ conditions of carriage apply.

**LONDON, EBBSFLEET OR ASHFORD TO FRENCH PROVINCES DIRECT OR INDIRECT SERVICE VIA LILLE**

Fare name	Zone A		Zone B		Zone C		Zone D		Booking class of service	ELGAR GALILEO Pax type	ELGAR Sabre, Worldspan Pax Type	Fare conditions
<b>Business Premier</b>	single	return	single	return	single	return	single	return				
Fully-flexible	254	450*	259.50	460*	265	470*	270	480*	AF	AD	ADT	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Standard Premier</b>	single	return	single	return	single	return	single	return				
Semi-flexible	211	375	216.50	385	223	395	228.50	405	HF	TL	ETL	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	199.50	354	205	364	211	374	216.50	384	HT			
	174	308	179.50	318	185	328	190	338	HW			
Non-flexible	203	360	208.50	370	215	380	220	390	HF	LR	ELR	Non exchangeable. Non-refundable.
	168.50	299	174	309	179.50	319	185.50	329	HT			
	135	239	140	249	145.50	259	151	269	HW			
	117.50	209	123	219	129.50	229	135	239	HZ			
Semi-flexible leisure child	95	168	98.50	175	104	183	108.50	191	HF	CH	CHD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

**DESTINATION GROUPS**

ZONE A	Angers, Besançon, Caen, Châlons-en-Champagne, Charles de Gaulle 2 TGV (This is a trial destination from 13.09.11 to 13.12.11), Dijon, Champagne Ardenne, Le Mans, Les Aubrais/Orléans, Poitiers, Reims, Rouen, St-Pierre-des-Corps, Tours, Troyes.
ZONE B	Belfort, Chalon-sur-Saône, Clermont-Ferrand, Laval, Le Creusot, Limoges, Metz, Mulhouse, Nancy, Strasbourg.
ZONE C	Agen, Aime-la-Plagne, Angoulême, Annecy, Bordeaux, Bourg-St-Maurice, Brest, Chambéry, Grenoble, La Rochelle, Libourne, Lorient, Lyon Perrache, Lyon Part Dieu, Lyon St Exupery TGV, Moûtiers, Nantes, Quimper, Rennes, Valence TGV, Vannes.
ZONE D	Agde, Aix-en-Provence TGV, Antibes, Avignon, Avignon TGV, Biarritz, Cannes, Lourdes, Marseille, Montpellier, Nice, Nîmes, Perpignan, St Raphaël, Toulon, Toulouse.

**NOTES:** A break in journey of up to 24 hours is permitted in Paris or Lille. Seat reservations where available are included in the ticket price. These are compulsory on TGV and certain other services. On certain night trains, overnight accommodation in the form of reclining seats, couchettes and sleepers may be available at an additional charge. This is only available if booked by Beyond Eurostar™.

An Elgar entry is needed to find the French class of service. Further training is needed for this. Please contact Eurostar4agents™ on **08448 224334** for more details. If you are not set up to book these on Elgar, please continue to call Continental Trade on **08448 242524**.  
**GERMANY** For information on fares to German destinations please call Beyond Eurostar™ on **08448 242524**.  
French Provinces fares not bookable through GDS

Fare name	Zone A		Zone B		Zone C		Zone D		Booking class of service	ELGAR GALILEO Pax type	ELGAR Sabre, Worldspan Pax Type	Fare conditions
<b>Standard</b>	single	return	single	return	single	return	single	return				
Semi-flexible	179	309*	179.50	319*	185.50	329*	191	339*	BF	TL	ETL	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	169.50	300	175	310	180	320	185.50	330	BT			
	146.50	260	152	270	157.50	280	163	290	BV			
Non-flexible (Saturday night away)	-	219	-	229	-	239	-	249	BT	LR	ELR	Compulsory return. Compulsory Saturday night away. Non exchangeable, non-refundable.
	-	199	-	209	-	219	-	229	BV			
Non-flexible	151	269	157.50	279	163	289	168.50	299	BT	LR	ELR	Non-exchangeable, non-refundable.
	123	219	129.50	229	135	239	140	249	BV			
	101	179	106.50	189	112	199	117.50	209	BZ			
	84	149	89.50	159	95.50	169	101	179	BR			
	67.50	119	73	129	78.50	139	84	149	BW			
	50	89	55.50	99	61	109	67.50	119	BX			
Non-flexible Standard senior	49	86	55	96	60	106	65.50	116	BX	SC	SNR	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
Non-flexible Standard youth	49	86	55	96	60	106	65.50	116	BX	YO	YTH	Under 26 years old on day of travel. Non exchangeable, non-refundable.
Semi-flexible Standard child	46	80	51	90	55.50	99	60	107	BF	CH	CHD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

\* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BX class (£89) and a return leg Standard Premier fare in HZ class (£209) in Zone A, both have the same passenger type (LR/ELR), the return fare would be £89 + £209 ÷ 2 = £149.

All fares are subject to availability. Eurostar™ conditions of carriage apply.

**LONDON, EBBSFLEET OR ASHFORD TO DISNEY DIRECT OR INDIRECT SERVICE VIA LILLE**

Fare name	Disney (Direct)	Disney Indirect (via Lille)**	Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions		
<b>Standard Premier</b>	single	return	single	return						
<b>Fully-flexible</b>	185.50	329*	185.50	329*	HF	Z	AD	ADT	ZOWE1 / ZRTE1	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Semi-flexible</b>	157.50	279	157.50	279	HT	I			IEEOW1 / IEERT1	Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	135	239	135	239	HW	G	TL	ETL	GEEOW1 / GEERT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	117.50	209	117.50	209	HZ	S			SEEOW1 / SEERT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible</b>	140	249	140	249	HT	I			INFOW1 / INFRT1	Minimum one night away.
	117.50	209	117.50	209	HW	G			GNFOW1 / GNFRT1	
	101	179	101	179	HZ	S			SNFOW1 / SNFRT1	
	89.50	159	-	-	HX	-			-	
<b>Semi-flexible child</b>	110	196	110	196	HF	Z			ZCHOW1 / ZCHRT1	Under 12 years on day of travel.
	99	175	98.50	175	HT	I			ICHOW1 / ICHRT1	Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	83	147	83	147	HW	G	CH	CHD	GCHOW1 / GCHRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	71	126	71	126	HZ	S			SCHOW1 / SCHRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	63	111	-	-	HX	-			-	

\*\* Indirect fares not bookable through GDS

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. All fares are subject to availability. Eurostar™ conditions of carriage apply.

Fare name	Disney (Direct)	Disney Indirect (via Lille)**	Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions		
<b>Standard</b>	single	return	single	return						
<b>Fully-flexible</b>	157.50	279*	157.50	279*	BF	Y	AD	ADT	Y1FFLXOW / Y1FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Semi-flexible</b>	145.50	259	145.50	259	BT	Y			YEEOW / YEERT	Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	123	219	123	219	BT	B	TL	ETL	BEEOW / BEERT	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	101	179	101	179	BV	H			HEEOW / HEERT	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible</b>	129.50	229	129.50	229	BF	Y			YNFOW / YNFRT	Non-exchangeable, non-refundable.
	106.50	189	106.50	189	BT	B			BNFOW / BNFRT	
	84	149	84	149	BV	H			HNFOW / HNFRT	
	73	129	73	129	BZ	M	LR	ELR	MNFOW / MNFRT	
	61	109	61	109	BR	K			KNFOW / KNFRT	
	50	89	50	89	BW	N			NNFOW / NNFRT	
	39.50	69	39.50	69	BX	Q			QNFOW / QNFRT	
<b>Non-flexible Standard senior</b>	37.50	66	37.50	66	BX	Q	SC	SNR	QCOW1 / QCDRT1	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
<b>Non-flexible Standard youth</b>	37.50	66	37.50	66	BX	Q	YO	YTH	QZZOW1 / QZZRT1	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
<b>Semi-flexible Standard child</b>	90	160	90	160	BF	Y			YCHOWE / YCHRTE	Under 12 years on day of travel. Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	75	132	75	132	BT	B			BCHOWE / BCHRTE	
	59.50	105	59.50	105	BV	H			HCHOWE / HCHRTE	
	51	90	51	90	BZ	M	CH	CHD	MCHOWE / MCHRTE	
	44	77	44	77	BR	K			KCHOWE / KCHRTE	
	35.50	62	40	71	BW	N			NCHOWE / NCHRTE	
	27.50	49	36.50	65	BX	Q			QCHOWE / QCHRTE	

\*\* Indirect fares not bookable through GDS

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. All fares are subject to availability. Eurostar™ conditions of carriage apply.

**LONDON, EBBSFLEET OR ASHFORD TO THE NETHERLANDS, VALID TO ANY DUTCH STATION**

Fare name	Netherlands (valid to any Dutch station)	Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	Fare conditions	
<b>Business Premier</b>	single	return				
<b>Fully-flexible</b>	260	430*	AF	RP	ERP	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Standard Premier</b>	single	return				
<b>Semi-flexible</b>	195	345	HF	DB	EDB	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	167.50	297	HT			
	156.50	278	HW			
<b>Non-flexible</b>	185.50	329	HF	BF	EBF	Non-exchangeable, non-refundable.
	140	249	HT			
	117.50	209	HW			
	101	179	HZ			
<b>Semi-flexible leisure child</b>	71	142	HF	KD	EKD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Standard</b>	single	return				
<b>Semi-flexible</b>	168.50	299	BF	DB	EDB	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	157.50	280	BT			
	135	240	BV			
<b>Non-flexible (Saturday night away)</b>	-	189	BT	BF	EBF	Compulsory Saturday night away. Non-exchangeable, non-refundable.
	-	169	BV			
<b>Non-flexible</b>	117.50	209	BT	BF	EBF	Non-exchangeable, non-refundable.
	106.50	189	BV			
	78.50	139	BZ			
	67.50	119	BR			
	55.50	99	BW			
	50	89	BX			
<b>Non-flexible Standard senior</b>	47.50	84	BX	RE	ERE	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
<b>Non-flexible Standard youth</b>	47.50	84	BX	YU	EYU	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
<b>Semi-flexible Standard child</b>	35.50	71	BF	KD	EKD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.



**THALYS FARES**

Thalys add-on fares – all fares on this reference guide are in **Pound Sterling (£)** and are subject to exchange rate fluctuations. Please check on the Elgar reservation system. Please note this guide only provides information on four destinations and that other Thalys add-on fares are available to book via Elgar including: Brussels to Aachen, Antwerp, Rotterdam and Schipol (airport). Please visit [www.thalys.com](http://www.thalys.com) for the full range of destinations and [www.eurostar4agents.com](http://www.eurostar4agents.com) for details of how to book on Elgar.

Fare name	Brussels to Amsterdam	Paris to Amsterdam	Brussels to Koln	Brussels to Paris	Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus Sabre, Worldspan Pax Type	Fare conditions				
<b>First Class</b>	single	return	single	return	single	return	single	return				
<b>Hi-Life</b>	95.50	191	186	372	71.50	143	129	258	AF	AD	ADT	100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
<b>Optiway 1</b>	72	144	139.50	279	53.50	107	97.50	195	AR	BL	EBL	Fare sold up to the day before departure. One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).
<b>Optiway 3</b>	57.50	115	102	204	39.50	79	71.50	143	AW	BL	EBL	
<b>Smoove 1</b>	36.50	73	74	148	27.50	55	55.50	111	AY	FT	EFT	Non-exchangeable, non-refundable. Must be paid-for in advance. 1-day advance purchase condition.
<b>Senior</b>	65.50	133	130	260	50	100	91	182	AT	SC	SNR	Aged 60 or over on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
<b>Jeune 2</b>	48	96	93.50	187	36	72	64.50	129	AW	YO	YTH	Aged under 26 on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
<b>Kid</b>	36.50	73	36.50	73	23.50	47	36.50	73	AF	CH	CHD	Aged under 12 on day of travel. Maximum four per accompanying adult. 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
<b>Kid 2</b>	18	36	18	36	14.50	29	18	36	AZ	CH	CHD	
<b>Standard Class</b>	single	return	single	return	single	return	single	return				
<b>Hi-Life</b>	60	120	115	230	45	90	82.50	165	BF	AD	ADT	100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
<b>Optiway 1</b>	50.50	101	98.50	197	36	72	68.50	137	BR	BL	EBL	Fare sold up to the day before departure. One exchange allowed up to the day before departure. 50% refundable before departure (and up to 1 hour after departure, in Thalys stations only).
<b>Optiway 2</b>			86	172	32	64	60	120	BT	BL	EBL	
<b>Optiway 3</b>	36	72	69.50	139	27.50	55	50	100	BZ	BL	EBL	
<b>Optiway 4</b>			58	116			41.50	83	BI	BL	EBL	
<b>Smoove 1</b>			42.50	85			28.50	57	BG	FT	EFT	Non-exchangeable, non-refundable. Must be paid-for in advance. Level 2 has a 30-day advance purchase condition; level 1 has a 15-day advance purchase condition.
<b>Smoove 2</b>	23.50	47	33	66	18	36	23.50	47	BX	FT	EFT	
<b>Senior</b>	42.50	85	80.50	161	32	64	58	116	BT	SC	SNR	Aged 60 or over on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
<b>Jeune 1</b>	42.50	85	80.50	161	32	64	58	116	BV	YO	YTH	Aged under 26 on day of travel. Exchangeable once before departure (or up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 0%.
<b>Jeune 2</b>	30	60	58	116	22.50	45	41.50	83	BW	YO	YTH	
<b>Kid</b>	27.50	55	27.50	55	19	38	27.50	55	BF	CH	CHD	Aged under 12 on day of travel. Maximum four per accompanying adult. 100% exchangeable before departure (and up to 1 hour after departure, in Thalys stations only). 100% refundable before departure, and up to 1 hour after departure (in Thalys stations only) then 50%.
<b>Kid 2</b>	14.50	29	14.50	29	9.50	19	14.50	29	BV	CH	CHD	

Thalys add-on fares are only valid on the train time specified on the ticket. Please note that if travelling on a return ticket both coupons must be presented to Thalys staff. All fares are subject to availability. Children under 4 may travel free of charge but are not guaranteed a seat. Thalys fares are not bookable through GDS.

## OUR CLASSES OF SERVICE

### BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

#### AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels\*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Optional chauffeur service transfers (at additional cost) to and from the station, for each leg of the journey

\*Also available for carte blanche holders

### STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

#### AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

### STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

#### AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

