

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £99 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BY/BW or HZ/HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £3 fee, but you can avoid this by paying with a debit card.)

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

Eurostar™ reference fare guide

from 1 September 2010



Grand'Place, Brussels

LONDON OR ASHFORD TO DISNEY DIRECT OR INDIRECT SERVICE VIA LILLE

Fare name	Disney (Direct)	Disney Indirect (via Lille)**	Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions	
Standard Premier	single	return	single	return				
Fully-flexible*	155	275*	194	344*	HF	AD	ADT ZOWE1 / ZRTE1	Fully exchangeable and fully refundable up to 2 months before and after departure.
Semi-flexible	141	250	152	270	HT	TL	ETL IEEOW1 / IEERT1	Exchangeable before and after departure of each leg by paying a fixed fee of £22 per segment. Non-refundable.
Non-flexible	127	225	127	225	HT	LR	ELR INFOW1 / INFRT1	Minimum one night away.
	112	199	112	199	HW	LR	ELR GNFOU1 / GNFR1	
	101	179	101	179	HZ	LR	ELR SNFOU1 / SNFR1	
	89	159	-	-	HX	LR	ELR -	
Semi-flexible child	92	162	72	128	HF	CH	CHD ZCHOW1 / ZCHRT1	Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable.
	82	146	72	128	HT	CH	CHD ICHOW1 / ICHRT1	
	61	109	71	125	HW	CH	CHD GCHOW1 / GCHRT1	
	59	104	68	120	HZ	CH	CHD SCHOW1 / SCHRT1	
	53	94	-	-	HX	CH	CHD -	
Standard	single	return	single	return				
Fully-flexible*	130	229*	141	250*	BF	AD	ADT Y1FFLXOW / Y1FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Semi-flexible	101	179	101	179	BT	TL	ETL BEEOW / BEERT	Exchangeable before departure of each leg by paying a fixed fee of £22 per segment. Non-refundable.
Non-flexible	112	199	112	199	BF	LR	ELR YNFOW / YNFRT	Non-exchangeable, non-refundable.
	84	149	84	149	BT	LR	ELR BNFOW / BNFRT	
	68	119	68	119	BV	LR	ELR HNFOW / HNFRT	
	56	99	56	99	BZ	LR	ELR MNFOW / MNFRT	
	50	89	50	89	BR	LR	ELR KNFOW / KNFRT	
	45	79	45	79	BW	LR	ELR NNFOW / NNFRT	
	40	69	40	89	BX	LR	ELR QNFOW / QNFRT	
Non-flexible Standard senior	112	199	112	199	BF	SC	SNR YCDOW1 / YCDRT1	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
	84	149	84	149	BT	SC	SNR BCDOW1 / BCDRT1	
	68	119	68	119	BV	SC	SNR HCCOW1 / HCDRT1	
	56	99	56	99	BZ	SC	SNR MCDOW1 / MCDRT1	
	50	89	50	89	BR	SC	SNR KCDOW1 / KCDRT1	
	45	79	45	79	BW	SC	SNR NCDOW1 / NCDRT1	
	40	69	40	69	BX	SC	SNR QCDOW1 / QCDRT1	
Non-flexible Standard youth	112	199	112	199	BF	YO	YTH YZZOW1 / YZZRT1	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
	84	149	84	149	BT	YO	YTH BZZOW1 / BZZRT1	
	68	119	68	119	BV	YO	YTH HZZOW1 / HZZRT1	
	56	99	56	99	BZ	YO	YTH MZZOW1 / MZZRT1	
	50	89	50	89	BR	YO	YTH KZZOW1 / KZZRT1	
	45	79	45	79	BW	YO	YTH NZZOW1 / NZZRT1	
	40	69	40	69	BX	YO	YTH QZZOW1 / QZZRT1	
Semi-flexible Standard child	62	110	47	82	BF	CH	CHD YCHOWE / YCHRTE	Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable.
	54	95	47	82	BT	CH	CHD BCHOWE / BCHRTE	
	45	80	39	68	BV	CH	CHD HCHOWE / HCHRTE	
	40	70	39	68	BZ	CH	CHD MCHOWE / MCHRTE	
	34	60	38	66	BR	CH	CHD KCHOWE / KCHRTE	
	32	56	36	63	BW	CH	CHD NCHOWE / NCHRTE	
	25	44	34	60	BX	CH	CHD QCHOWE / QCHRTE	

* A £5.00 segment fee is payable to agents on Eurostar™ segments

** Indirect fares not bookable through GDS

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares.

Exchange with a fee of £22 per leg and a price differential to the next available fare, can be done within the same fare name and passenger type.

All fares are subject to availability. Eurostar™ conditions of carriage apply.

LONDON, EBBSFLEET OR ASHFORD TO THE NETHERLANDS, VALID TO ANY DUTCH STATION

Fare name	Netherlands (valid to any Dutch station)	Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	Fare conditions	
Business Premier	single	return				
Fully-flexible*	260	430*	AF	AD	ADT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Standard Premier	single	return				
Semi-flexible	195	345	HF	KA	EKA	Exchangeable before and after departure by paying the difference in price with the next available fare in the same or higher class of service, plus a fixed fee of £22. Refundable before and after departure by paying a 15% penalty; if you refund an unused leg of a return fare, you will receive the price of the return fare, minus the list price of the equivalent one-way fare, minus the 15% penalty.
	168	297	HT	KA	EKA	
	157	278	HV	KA	EKA	
Non-flexible	186	329	HF	LR	ELR	Non-exchangeable, non-refundable.
	141	249	HT	LR	ELR	
	124	209	HW	LR	ELR	
	101	179	HZ	LR	ELR	
Semi-flexible leisure child	60	120	HF	CH	CHD	Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable.
Standard	single	return				
Semi-flexible	169	299	BF	KA	EKA	Exchangeable before and after departure by paying the difference in price with the next available fare in the same or higher class of service, plus a fixed fee of £22. Refundable before and after departure by paying a 15% penalty; if you refund an unused leg of a return fare, you will receive the price of the return fare, minus the list price of the equivalent one-way fare, minus the 15% penalty.
	158	280	BT	KA	EKA	
	135	240	BV	KA	EKA	
Non-flexible	118	209	BT	LR	ELR	Non-exchangeable, non-refundable.
	107	189	BV	LR	ELR	
	79	139	BZ	LR	ELR	
	67	119	BR	LR	ELR	
	56	99	BW	LR	ELR	
	51	89	BX	LR	ELR	
Non-flexible Standard senior	84	149	BV	SC	SNR	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
	73	129	BZ	SC	SNR	
	62	109	BR	SC	SNR	
	51	89	BW	SC	SNR	
	39	69	BX	SC	SNR	
Non-flexible Standard youth	79	139	BV	YO	YTH	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
	67	119	BZ	YO	YTH	
	62	109	BR	YO	YTH	
	51	89	BW	YO	YTH	
	45	79	BX	YO	YTH	
	-	59	BY	YO	YTH	
Semi-flexible Standard child	32	64	BF	CH	CHD	Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable.