

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

Continental Trade 08448 242524

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

EUROSTAR REFERENCE FARE GUIDE

from 13 December 2011



High Speed Europe

[4382/11]

France



LONDON, EBBSFLEET OR ASHFORD TO THE NETHERLANDS, VALID TO ANY DUTCH STATION

Fare name	Netherlands (valid to any Dutch station)		Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	Fare conditions
Business Premier	single	return				
Fully-flexible	260	430*	AF	RP	ERP	Fully exchangeable and fully refundable up to 2 months before and after departure.
Standard Premier	single	return				
Semi-flexible	195	345	HF	DB	EDB	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	167.50	297	HT			
	156.50	278	HW			
Non-flexible	185.50	329	HF	BF	EBF	Non-exchangeable, non-refundable.
	140	249	HT			
	117.50	209	HW			
	101	179	HZ			
Semi-flexible leisure child	71	142	HF	KD	EKD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
Standard	single	return				
Semi-flexible	168.50	299	BF	DB	EDB	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	157.50	280	BT			
	135	240	BV			
Non-flexible (Saturday night away)	-	189	BT	BF	EBF	Compulsory Saturday night away. Non-exchangeable, non-refundable.
	-	169	BV			
Non-flexible	117.50	209	BT	BF	EBF	Non-exchangeable, non-refundable.
	106.50	189	BV			
	78.50	139	BZ			
	67.50	119	BR			
	55.50	99	BW			
	50	89	BX			
Non-flexible Standard senior	47.50	84	BX	RE	ERE	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
Non-flexible Standard youth	47.50	84	BX	YU	EYU	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
Semi-flexible Standard child	35.50	71	BF	KD	EKD	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.

* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

OUR CLASSES OF SERVICE

BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Taxi booking service available in London, Paris and Brussels

*Also available for carte blanche holders

STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

