

## Useful contact numbers

### **Eurostar4agents 08448 224334**

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

### **Elgar Helpdesk 08448 220119**

Elgar helpdesk are able to assist with any Elgar related questions you may have.

### **Eurostar Agent Concessions 08448 224888**

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

### **Continental Trade 08448 242524**

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

# EUROSTAR REFERENCE FARE GUIDE

from 7 February 2012



High Speed Europe

[4506/12]

Bruges, Belgium



**LONDON, EBBSFLEET OR ASHFORD TO DISNEY DIRECT OR INDIRECT SERVICE VIA LILLE**

Fare name	Disney (Direct)	Disney Indirect (via Lille)**	Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions		
<b>Standard Premier</b>	single	return	single	return						
<b>Fully-flexible</b>	185.50	329*	185.50	329*	HF	Z	AD	ADT	ZOWE1 / ZRTE1	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Semi-flexible</b>	157.50	279	157.50	279	HT	I			IEEOW1 / IEERT1	Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	135	239	135	239	HW	G	TL	ETL	GEEOW1 / GEERT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	117.50	209	117.50	209	HZ	S			SEEOW1 / SEERT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible</b>	140	249	140	249	HT	I			INFOW1 / INFRT1	Minimum one night away.
	117.50	209	117.50	209	HW	G	LR	ELR	GNFOW1 / GNFRT1	
	101	179	101	179	HZ	S			SNFOW1 / SNFRT1	
	89.50	159	-	-	HX	-			-	
<b>Semi-flexible child</b>	110	196	110	196	HF	Z			ZCHOW1 / ZCHRT1	Under 12 years on day of travel.
	98.50	175	98.50	175	HT	I			ICHOW1 / ICHRT1	Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	83	147	83	147	HW	G	CH	CHD	GCHOW1 / GCHRT1	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	71	126	71	126	HZ	S			SCHOW1 / SCHRT1	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	63	111	-	-	HX	-			-	

\*\* Indirect fares not bookable through GDS

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. All fares are subject to availability. Eurostar™ conditions of carriage apply.

Fare name	Disney (Direct)	Disney Indirect (via Lille)**	Booking class of service ELGAR	Booking class of service GDS	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions		
<b>Standard</b>	single	return	single	return						
<b>Fully-flexible</b>	157.50	279*	157.50	279*	BF	Y	AD	ADT	Y1FFLXOW / Y1FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
<b>Semi-flexible</b>	145.50	259	145.50	259	BT	Y			YEEOW / YEERT	Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	123	219	123	219	BT	B	TL	ETL	BEEOW / BEERT	Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.
	101	179	101	179	BV	H			HEEOW / HEERT	Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
<b>Non-flexible</b>	129.50	229	129.50	229	BF	Y			YNFOW / YNFRT	Non-exchangeable, non-refundable.
	106.50	189	106.50	189	BT	B	LR	ELR	BNFOW / BNFRT	
	84	149	84	149	BV	H			HNFOW / HNFRT	
	73	129	73	129	BZ	M			MNFOW / MNFRT	
	61	109	61	109	BR	K			KNFOW / KNFRT	
	50	89	50	89	BW	N			NNFOW / NNFRT	
	39.50	69	39.50	69	BX	Q			QNFOW / QNFRT	
<b>Non-flexible Standard senior</b>	37.50	66	37.50	66	BX	Q	SC	SNR	QCOW1 / QCDRT1	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
<b>Non-flexible Standard youth</b>	37.50	66	37.50	66	BX	Q	YO	YTH	QZZOW1 / QZZRT1	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
<b>Semi-flexible Standard child</b>	90	160	90	160	BF	Y			YCHOWE / YCHRTE	Under 12 years on day of travel. Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33
	75	132	75	132	BT	B			BCHOWE / BCHRTE	
	59.50	105	59.50	105	BV	H	CH	CHD	HCHOWE / HCHRTE	
	51	90	51	90	BZ	M			MCHOWE / MCHRTE	
	44	77	44	77	BR	K			KCHOWE / KCHRTE	
	35.50	62	40	71	BW	N			NCHOWE / NCHRTE	
	27.50	49	36.50	65	BX	Q			QCHOWE / QCHRTE	

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♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

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