

## Useful contact numbers

### **Eurostar4agents 08448 224334**

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

### **Elgar Helpdesk 08448 220119**

Elgar helpdesk are able to assist with any Elgar related questions you may have.

### **Eurostar Agent Concessions 08448 224888**

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

### **Continental Trade 08448 242524**

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

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# EUROSTAR REFERENCE FARE GUIDE

from 13 December 2011



High Speed Europe

[4382/11]

France



**LONDON, EBBSFLEET OR ASHFORD TO DISNEY DIRECT OR INDIRECT SERVICE VIA LILLE**

| Fare name                  | Disney (Direct) | Disney Indirect (via Lille)** | Booking class of service ELGAR | Booking class of service GDS | ELGAR GALILEO Pax type | ELGAR Amadeus, Sabre, Worldspan Pax Type | GDS Fare basis Carrier code 9F | Fare conditions |                 |  |
|----------------------------|-----------------|-------------------------------|--------------------------------|------------------------------|------------------------|--|--------------------------------|-----------------|-----------------|--|
| <b>Standard Premier</b>    | single          | return                        | single                         | return                       |                        |  |                                |                 |                 |  |
| <b>Fully-flexible</b>      | 185.50          | 329*                          | 185.50                         | 329*                         | HF                     | Z  | AD                             | ADT             | ZOWE1 / ZRTE1   | Fully exchangeable and fully refundable up to 2 months before and after departure.   |
| <b>Semi-flexible</b>       | 157.50          | 279                           | 157.50                         | 279                          | HT                     | I  |                                |                 | IEEOW1 / IEERT1 | Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33 |
|                            | 135             | 239                           | 135                            | 239                          | HW                     | G  | TL                             | ETL             | GEEOW1 / GEERT1 | Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.  |
|                            | 117.50          | 209                           | 117.50                         | 209                          | HZ                     | S  |                                |                 | SEEOW1 / SEERT1 | Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.    |
| <b>Non-flexible</b>        | 140             | 249                           | 140                            | 249                          | HT                     | I  |                                |                 | INFOW1 / INFRT1 | Minimum one night away.  |
|                            | 117.50          | 209                           | 117.50                         | 209                          | HW                     | G  |                                |                 | GNFOW1 / GNFRT1 |  |
|                            | 101             | 179                           | 101                            | 179                          | HZ                     | S  |                                |                 | SNFOW1 / SNFRT1 |  |
|                            | 89.50           | 159                           | -                              | -                            | HX                     | -  |                                |                 | -               |  |
| <b>Semi-flexible child</b> | 110             | 196                           | 110                            | 196                          | HF                     | Z  |                                |                 | ZCHOW1 / ZCHRT1 | Under 12 years on day of travel.   |
|                            | 98.50           | 175                           | 98.50                          | 175                          | HT                     | I  |                                |                 | ICHOW1 / ICHRT1 | Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33 |
|                            | 83              | 147                           | 83                             | 147                          | HW                     | G  | CH                             | CHD             | GCHOW1 / GCHRT1 | Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.  |
|                            | 71              | 126                           | 71                             | 126                          | HZ                     | S  |                                |                 | SCHOW1 / SCHRT1 | Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.    |
|                            | 63              | 111                           | -                              | -                            | HX                     | -  |                                |                 | -               |  |

\*\* Indirect fares not bookable through GDS

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. All fares are subject to availability. Eurostar™ conditions of carriage apply.

| Fare name                           | Disney (Direct) | Disney Indirect (via Lille)** | Booking class of service ELGAR | Booking class of service GDS | ELGAR GALILEO Pax type | ELGAR Amadeus, Sabre, Worldspan Pax Type | GDS Fare basis Carrier code 9F | Fare conditions |                     |   |
|-------------------------------------|-----------------|-------------------------------|--------------------------------|------------------------------|------------------------|--|--------------------------------|-----------------|---------------------|---|
| <b>Standard</b>                     | single          | return                        | single                         | return                       |                        |  |                                |                 |                     |   |
| <b>Fully-flexible</b>               | 157.50          | 279*                          | 157.50                         | 279*                         | BF                     | Y  | AD                             | ADT             | Y1FFLXOW / Y1FFLXRT | Fully exchangeable and fully refundable up to 2 months before and after departure.  |
| <b>Semi-flexible</b>                | 145.50          | 259                           | 145.50                         | 259                          | BT                     | Y  |                                |                 | YEEOW / YEERT       | Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33                                  |
|                                     | 123             | 219                           | 123                            | 219                          | BT                     | B  | TL                             | ETL             | BEEOW / BEERT       | Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg.   |
|                                     | 101             | 179                           | 101                            | 179                          | BV                     | H  |                                |                 | HEEOW / HEERT       | Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.                                     |
| <b>Non-flexible</b>                 | 129.50          | 229                           | 129.50                         | 229                          | BF                     | Y  |                                |                 | YNFOW / YNFRT       | Non-exchangeable, non-refundable.   |
|                                     | 106.50          | 189                           | 106.50                         | 189                          | BT                     | B  |                                |                 | BNFOW / BNFRT       |   |
|                                     | 84              | 149                           | 84                             | 149                          | BV                     | H  |                                |                 | HNFOW / HNFRT       |   |
|                                     | 73              | 129                           | 73                             | 129                          | BZ                     | M  | LR                             | ELR             | MNFOW / MNFRT       |   |
|                                     | 61              | 109                           | 61                             | 109                          | BR                     | K  |                                |                 | KNFOW / KNFRT       |   |
|                                     | 50              | 89                            | 50                             | 89                           | BW                     | N  |                                |                 | NNFOW / NNFRT       |   |
|                                     | 39.50           | 69                            | 39.50                          | 69                           | BX                     | Q  |                                |                 | QNFOW / QNFRT       |   |
| <b>Non-flexible Standard senior</b> | 37.50           | 66                            | 37.50                          | 66                           | BX                     | Q  | SC                             | SNR             | QCOW1 / QCDRT1      | Over 60 years old on day of travel. Non-exchangeable, non-refundable.   |
| <b>Non-flexible Standard youth</b>  | 37.50           | 66                            | 37.50                          | 66                           | BX                     | Q  | YO                             | YTH             | QZZOW1 / QZZRT1     | Under 26 years old on day of travel. Non-exchangeable, non-refundable.  |
| <b>Semi-flexible Standard child</b> | 90              | 160                           | 90                             | 160                          | BF                     | Y  |                                |                 | YCHOWE / YCHRTE     | Under 12 years on day of travel. Exchangeable before departure by paying the difference in price with the next available fare in the same or higher class of service that has the same fare conditions, plus a fixed fee of £22/€33 |
|                                     | 75              | 132                           | 75                             | 132                          | BT                     | B  |                                |                 | BCHOWE / BCHRTE     |   |
|                                     | 59.50           | 105                           | 59.50                          | 105                          | BV                     | H  |                                |                 | HCHOWE / HCHRTE     |   |
|                                     | 51              | 90                            | 51                             | 90                           | BZ                     | M  | CH                             | CHD             | MCHOWE / MCHRTE     |   |
|                                     | 44              | 77                            | 44                             | 77                           | BR                     | K  |                                |                 | KCHOWE / KCHRTE     |   |
|                                     | 35.50           | 62                            | 40                             | 71                           | BW                     | N  |                                |                 | NCHOWE / NCHRTE     |   |
|                                     | 27.50           | 49                            | 36.50                          | 65                           | BX                     | Q  |                                |                 | QCHOWE / QCHRTE     |   |

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## OUR CLASSES OF SERVICE

### BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

#### AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels\*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Taxi booking service available in London, Paris and Brussels

\*Also available for carte blanche holders

### STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

#### AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

### STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

#### AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

