

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £99 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BY/BW or HZ/HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £3 fee, but you can avoid this by paying with a debit card.)

All information is correct at time of press. Eurostar™ accepts no liability for alterations which occur thereafter.

Eurostar™ reference fare guide

from 1 September 2010



Grand'Place, Brussels



High Speed Europe

[4091/10]

LONDON, EBBSFLEET OR ASHFORD TO BRUSSELS VALID TO ANY BELGIAN STATION

Fare name	Brussels		Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions
Business Premier	single	return					
Fully-flexible* (with four way Taxi transfers)	318	550*	AF	PT	APT	J1OW / J1RT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Fully-flexible*	260	430*	AF	AD	ADT	J2FFLXOW / J2FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Standard Premier	single	return					
Semi-flexible*	200	355	HF	TL	ETL	ZSFOW1 / ZSFRT1	Exchangeable before and after departure by paying the difference in price with the next available fare in the same or higher class of service, plus a fixed fee of £22. Refundable before and after departure by paying a 15% penalty; if you refund an unused leg of a return fare, you will receive the price of the return fare, minus the list price of the equivalent one-way fare, minus the 15% penalty.
	188	334	HT	TL	ETL	ISFOW1 / ISFRT1	
	162	288	HW	TL	ETL	GSFOW1 / GSFRT1	
Non-flexible	192	340	HF	LR	ELR	ZNFOW1 / ZNFRT1	Non-exchangeable, non-refundable.
	157	279	HT	LR	ELR	INFOW1 / INFRT1	
	123	219	HW	LR	ELR	GNFOW1 / GNFRT1	
	107	189	HZ	LR	ELR	SNFOW1 / SNFRT1	
Semi-flexible leisure child	81	143	HF	CH	CHD	ZCHOW1 / ZCHRT1	Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable.
	77	136	HT	CH	CHD	ICHOW1 / ICHRT1	
	73	129	HW	CH	CHD	GCHOW1 / GCHRT1	
	70	123	H2	CH	CHD	SCHOW1 / SCHRT1	

Fare name	Brussels		Booking class of service	ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type	GDS Fare basis Carrier code 9F	Fare conditions
Standard	single	return					
Semi-flexible*	179	309	BF	TL	ETL	YSFOW / YSFRT	Exchangeable before and after departure by paying the difference in price with the next available fare in the same or higher class of service, plus a fixed fee of £22. Refundable before and after departure by paying a 15% penalty; if you refund an unused leg of a return fare, you will receive the price of the return fare, minus the list price of the equivalent one-way fare, minus the 15% penalty.
	163	290	BT	TL	ETL	BSFOW / BSFRT	
	141	250	BV	TL	ETL	HSFOW / HSFRT	
Non-flexible (Saturday night away)	-	179	BT	LR	ELR	BSXRT	Compulsory Saturday night away. Non-exchangeable, non-refundable.
	-	169	BV	LR	ELR	HSXRT	
Non-flexible	140	249	BT	LR	ELR	BNFOW / BNFRT	Non-exchangeable, non-refundable.
	106	189	BV	LR	ELR	HNFOW / HNFRT	
	89	159	BZ	LR	ELR	MNFOW / MNFRT	
	73	129	BR	LR	ELR	KNFOW / KNFRT	
	50	89	BW	LR	ELR	NNFOW / NNFRT	
	39	69	BX	LR	ELR	QNFOW / QNFRT	
Non-flexible Standard senior	98	174	BT	SC	SNR	BCDOW1 / BCDRT1	Over 60 years old on day of travel. Non-exchangeable, non-refundable.
	86	153	BV	SC	SNR	HCDOW1 / HCDRT1	
	72	127	BZ	SC	SNR	MCDOW1 / MCDRT1	
	57	101	BR	SC	SNR	KCDOW1 / KCDRT1	
	43	76	BW	SC	SNR	NCDOW1 / NCDRT1	
	38	65	BX	SC	SNR	QCDOW1 / QCDRT1	
	-	59	BY	SC	SNR	VCDRT1	
	-	59	BY	SC	SNR	VCDRT1	
Non-flexible Standard youth	98	174	BT	YO	YTH	BZZOW1 / BZZRT1	Under 26 years old on day of travel. Non-exchangeable, non-refundable.
	86	153	BV	YO	YTH	HZZOW1 / HZZRT1	
	72	127	BZ	YO	YTH	MZZOW1 / MZZRT1	
	57	101	BR	YO	YTH	KZZOW1 / KZZRT1	
	43	76	BW	YO	YTH	NZZOW1 / NZZRT1	
	38	65	BX	YO	YTH	QZZOW1 / QZZRT1	
	-	59	BY	YO	YTH	VZZRT1	
Semi-flexible Standard child	50	89	BF	CH	CHD	YCHOWE / YCHRTE	Under 12 years on day of travel. One exchange before departure of each leg. Non-refundable.
	47	81	BT	CH	CHD	BCHOWE / BCHRTE	
	41	73	BV	CH	CHD	HCHOWE / HCHRTE	
	39	67	BZ	CH	CHD	MCHOWE / MCHRTE	
	35	61	BR	CH	CHD	KCHOWE / KCHRTE	
	31	55	BW	CH	CHD	NCHOWE / NCHRTE	
	29	50	BX	CH	CHD	QCHOWE / QCHRTE	
	-	49	BY	CH	CHD	VCHOWE / VCHRTE	

* A £5.00 segment fee is payable to agents on Eurostar™ segments

♦ If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.

A maximum stay of 24 hours is permitted in Brussels in each direction.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BW class (£89) and a return leg Standard Premier fare in HZ class (£189), both have the same passenger type (LR/ELR), the return fare would be £89 + £189 ÷ 2 = £139

Exchange with a fee of £22 per leg and a price differential to the next available fare, can be done within the same fare name and passenger type.

All fares are subject to availability. Eurostar™ conditions of carriage apply.